



## British Honorary Consuls in Poland

We have eight Honorary Consuls in Poland who provide a limited consular service. They do not issue passports or provide funds. However, they will offer advice if you contact them when in distress.

### ■ GDANSK (also covering Gdynia, Sopot and Mazurian Lakes)

ul. Grunwaldzka 102, 80-244 Gdansk, tel: 058 341 43 65  
e-mail: british.consulate@gabcc.com.pl  
Opening hours: 0900-1500 (Mon-Fri)

### ■ KRAKOW (also covering ZAKOPANE)

ul. Sw. Anny 9, 31-008 Krakow, tel: 012 421 70 30  
e-mail: ukconsul@sunley.pl  
Opening hours: 0900-1500 (Mon-Fri)

### ■ KATOWICE

ul. PCK 10, 40-057 Katowice, tel: 032 206 98 01  
e-mail: british.consulate@altea-management.com.pl  
Opening hours: 0900-1700 (Mon-Fri)

### ■ LODZ

ul. Piotrkowska 89, 90-423 Lodz, tel: 042 631 18 18  
e-mail: consulateUK@signa.pl  
Opening hours: 0900-1500 (Mon-Fri)

### ■ LUBLIN

ul. Beskidzka 9, 20-869 Lublin, tel: 081 742 01 01  
e-mail: ukconsul@uren.com.pl  
Opening hours: 0900-1500 (Mon-Fri)

### ■ POZNAN

Centrum Kultury Zamek  
ul. Sw. Marcin 80/82, room 301, 61-809 Poznan, tel: 061 665 88 50  
e-mail: ukcons@eragnet.pl  
Opening hours: 1100-1300 (Mon, Wed, Fri)

### ■ SZCZECIN

ul. Starego Wiarusa 32, 71-206 Szczecin, tel: 091 487 03 02  
e-mail: ryszard.karger@gacworld.com  
Opening hours: 0900-1500 (Mon-Fri)

### ■ WROCLAW

ul. Olawska 2, 50-123 Wroclaw, tel: 071 344 89 61  
e-mail: consulate@kmc.com.pl  
Opening hours: 0900-1500 (Mon-Fri)



## Important Telephone Numbers

### British Embassy

#### Consular Section

ul. Emilii Plater 28, 00-688 Warsaw  
tel: 022 311 00 00, fax: 022 311 02 50  
website: [www.britishembassy.pl](http://www.britishembassy.pl)  
opening hours: 0830-1400 Mon, Tue, Thu, Fri, 0830-1200 Wed

**Out of hours Emergencies: contact the British Embassy Duty Officer: 0 696 005 696**

POLICE	tel. 997 or 112
TOWN GUARDS	tel. 986
FIRE BRIGADE	tel. 998
AMBULANCE	tel. 999
WESTERN UNION	tel. 0 801 120 224
POLISH POLICE INFO LINE for foreign tourists in English (only available from May to September): 0 800 200 300	

### ■ USEFUL TELEPHONE NUMBERS IN WARSAW

Warsaw Airport	tel: 022 650 42 20
Police Station, ul. Wilcza 21	tel: 022 603 64 11
Warsaw Drying Out Clinic	tel: 022 887 20 65

General advice for British visitors to Warsaw:  
[www.britishembassy.gov.uk/poland/warsaw](http://www.britishembassy.gov.uk/poland/warsaw)

### ■ USEFUL TELEPHONE NUMBERS IN KRAKOW

Krakow Airport	tel: 012 639 30 00
Police Station, ul. Szeroka 35	tel: 012 615 77 11
Krakow Drying Out Clinic	tel: 012 411 41 21

General advice for British visitors to Krakow:  
[www.britishembassy.gov.uk/poland/krakow](http://www.britishembassy.gov.uk/poland/krakow)

### ■ USEFUL TELEPHONE NUMBERS IN GDANSK

Gdansk Airport	tel: 058 348 11 54
Police Station, ul. Piwna 32/35	tel: 058 301 09 42
Drying Out Clinic	tel: 058 302 37 44

Callers should be aware that English may not always be spoken.

### ■ DIALLING CODES

The international country code for Poland is 00 48.  
The code for Warsaw is 022 (00 48 22 from outside Poland) and for Krakow is 012.



# WELCOME TO POLAND



Helping British Visitors...



...enjoy their stay



BRITISH EMBASSY  
CONSULAR SECTION  
WARSAW



## Handy hints to stay safe in Poland

Most visitors enjoy their stay in Poland. Sticking to these handy hints will help ensure that you do too.

### REMEMBER

- take out full travel insurance
- always keep a separate photocopy of your passport
- take care of your money
- keep some back-up funds in a safe place
- do not leave drinks or food unattended
- don't jaywalk. It is an offence in Poland and you can be fined on the spot
- don't drink and drive. There is **zero tolerance** in Poland

### USING PUBLIC TRANSPORT AND TAXIS

You must have a ticket before travelling on public transport. Tickets can be bought at most newspaper stands and kiosks with a ZTM sign. They must be validated at the start of the each journey using the machines on buses and trams or as you go through the turnstiles at the entrance to the metro station. There are on-the-spot fines of 120 zloties (£20 approx.) for travelling without a validated ticket. Take extra care when crossing tram tracks and make sure you look both ways.

Use only legitimate taxis. Avoid taxis that do not have a company name and phone number on the roof and on the side doors. Make sure there is a meter and always ask for a printed receipt.

### PICKPOCKETING AND PETTY THEFT

Don't be an easy target! Thieves can be active on public transport, in restaurants, pubs, shopping malls, banks and at tourist attractions.

Be aware of what is going on around you:

- keep a close eye on your belongings at all times
- keep your passport safe
- don't put your valuables and money in the back pocket of your trousers - breast or zip pockets are safer

### VICE INDUSTRY

As in many other places there is a vice industry in Poland. Adverts appear in tourist magazines and on flyers left under car windscreen wipers. Many of these businesses use trafficked women forced into the trade. If you choose to use them, use your common sense: do not expect English to be spoken, watch out for hidden costs, take extra care of your wallet and passport and make sure that you do not stray too far out of the city centre. Sexually transmitted diseases are a fact of life so use protection.

### DRYING OUT CLINIC

If the police find you in a drunken state, you may be taken to a drying out clinic - known as the "Drunk Tank". You will not be released until you have sobered up - which could mean an overnight stay. And you will be charged 250 zloty (about £42) to cover the cost of your stay.



## Dealing with problems

### WHAT IF SOMETHING IS STOLEN?

If your wallet, money, passport or anything else is stolen, report it to the local police immediately and ask for a police report setting out details of the items taken. Cancel your credit / debit cards immediately.

### WHAT IF MY PASSPORT IS LOST OR STOLEN?

Only the British Embassy Consular Section in Warsaw (ul. Emilii Plater 28) can issue a replacement British passport. You will need to produce a police report, fill in an application form, provide 3 passport photos and pay the passport fee.

It takes time to issue a new passport so you may have to delay your travel. British Embassy Consular Section in Warsaw can be contacted on: 022 311 00 00.

### WHAT IF I HAVE NO MONEY?

If your money, bank or credit cards are lost or stolen, or if you run out of money, you should contact your relatives or friends for help. They will be able to transfer money to you via Western Union. The British Embassy in Poland cannot give you money to help with travel and accommodation or pay your bills. Western Union's information number in Poland is: 0 801 120 224.

### WHAT IF THE POLICE ARREST ME?

Please note that the police have the right to detain you for 48 hours without charge. They are obliged to notify the Embassy of your arrest. Once notified the British Embassy will try to contact you and provide you with a list of lawyers and a detainee information pack. The British Embassy cannot give you legal advice. The police are obliged to provide a sworn interpreter/translator.

### WHAT IF MY FRIEND GOES MISSING?

If a friend or colleague goes missing in Poland, contact the local police (see important telephone numbers) and report him/her as a missing person. If you think your friend might have been drunk, check the local drying out clinic.



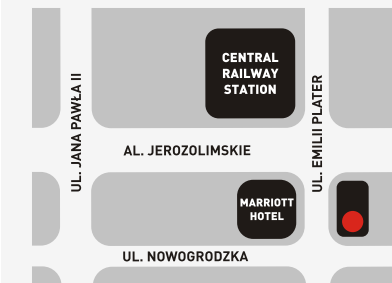
## What the British Embassy can do for you

We offer help appropriate to the individual circumstances of each case, including:

- issuing replacement British passports
- providing information about transferring funds (Western Union)
- providing appropriate help if you are a victim of crime or have to go to hospital
- providing details of local lawyers, interpreters, funeral directors
- contacting family or friends for you if you run into difficulties
- doing all we reasonably can to contact you within 24 hours of being told that you have been arrested
- offering support and help in a range of other cases, e.g. if someone goes missing

### But we cannot

- get you out of police detention
- interfere in Polish legal procedures
- give you legal advice
- pay your bills or give you money
- make travel or accommodation arrangements



Consular Section is open:  
0830-1400 on Mondays,  
Tuesdays, Thursdays  
and Fridays  
and 0830-1200  
on Wednesdays.

